WATER LEAK RELIEF

Beginning on January 1st, 2027, Town of Woodbury customers will be enrolled into the Water Leak Relief program. As a participant in our program, you will be eligible for a benefit claim in the case of a qualifying water leak. This is an optional program. If you choose not to be enrolled in the Water Leak Relief program, you may opt out by calling toll free 1-855-426-7655.

Leaks cost us- *not you!*

See below for program information. Policy terms & conditions are available upon request.

As a program participant, you are allowed up to two benefit claims, per 12-month period, for qualifying water leak. Your benefit claim coverage limit is $2,000.00 per qualifying leak.

The benefit claim amount is based on the difference between your average monthly bill (based on the last 12 months) and your water leak bill amount. To qualify a leak must cause your bill to exceed, at minimum, double your average monthly bill amount (based on the last 12 months). Participants are subject to an initial 30 day waiting period before benefit claims can be made. Program is subject to Terms & Conditions

Example: Your water bill with the leak is $1,000.00. The average of your water bills for the last twelve (12) months is $50.00. You will pay the Utility $50.00 and Water Leak Relief will pay the Utility $950.00.



Participation in the Water Leak Relief program is optional. If you choose not to participate, you may opt out by calling toll free **1-855-426-7655.**

****IMPORTANT NOTICE****

If you choose to opt out of the program, your utility will not adjust your bill in case of a water leak.

MONTHLY FEE

WATER LEAK RELIEF

Residential $1.87

Commercial ..... $ 2.78
Single Occupancy

Commercial $4.62
Multiple Occupancy

ADDITIONAL SERVICE PROGRAMS

Water Line Relief and/or Sewer Line Relief: Participants in the Water/Sewer Line Relief program are eligible for up to $10,000 in qualifying water/sewer line break repairs. This service can be added by calling

1-855-426-7655.

WATER LINE and/or SEWER LINE RELIEF

Residential.....$5.40 /$7.10

Commercial .....$14.30/$14.80
Single Occupancy

Commercial..... $29.15/$29.65
Multiple Occupancy